

10/21/15

FCA GARMIN RB5 13+ Purchase Process: Software Update

STEP 1: User comes to the UPDATE CENTER

1 SELECT YOUR VEHICLE
SELECT THE MODEL AND YEAR

2 CHOOSE YOUR PRODUCT
CHOOSE THE UPDATE PRODUCT THAT'S RIGHT FOR YOUR SYSTEM

3 CHECKOUT
COMPLETE YOUR ORDER WITH OUR SECURE ORDERING PROCESS

INSTRUCTIONS

Map update can be done only from the computer device because we need to detect your USB data. Please open this page on your computer to update your map. Please use Internet Explorer 10 or later.

UPDATE CENTER - FOLLOW THE STEPS BELOW

- Download information from your vehicles navigation system**
Insert a USB drive (with at least 6GB of free space AND FAT32 file configured) into the vehicle's navigation system port. Next, follow the steps below:
 1. Press 'Nav'.
 2. Press 'Settings'.
 3. Press Map.
 4. Press the menu bar located in the upper left corner of the screen.
 5. Press 'Update Map'.The navigation and software-level data will automatically load to the USB drive.
- Insert USB drive**
When step #1 is complete, insert the USB drive into your computer to determine if a software update is needed for your navigation system.
- Browser Plug-In**
A communicator plug-in may be required to continue with the map update process. Click the 'Install' button if prompted.

CONTINUE

****Please make sure your USB is at least 8GB, and is FAT32 Configured. (FAT 32 Configuration instructions separate)**

Please follow these instructions before moving to download purchase:

1. Insert your FAT32 Configured, at least 8GB USB into your navigation system. Your vehicle must be turned on and running before you turn on your navigation system. The purpose of this is to determine if the customer needs a software update.
2. Press the NAV Icon:
3. Press the SETTINGS Icon:



4. Press the MAP Icon:



5. Press the MENU BARS in the top left corner:

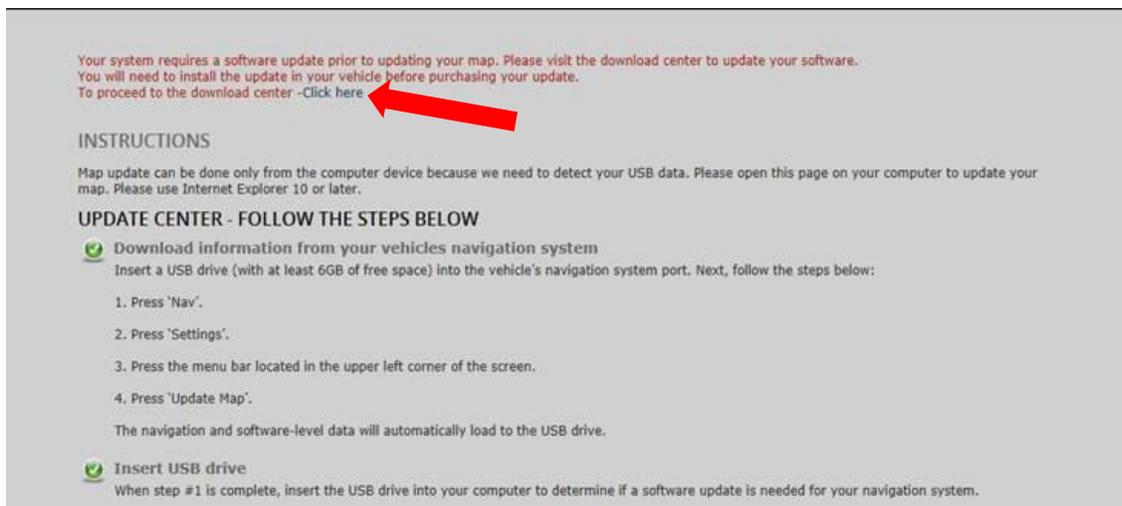


6. Press UPDATE MAP:



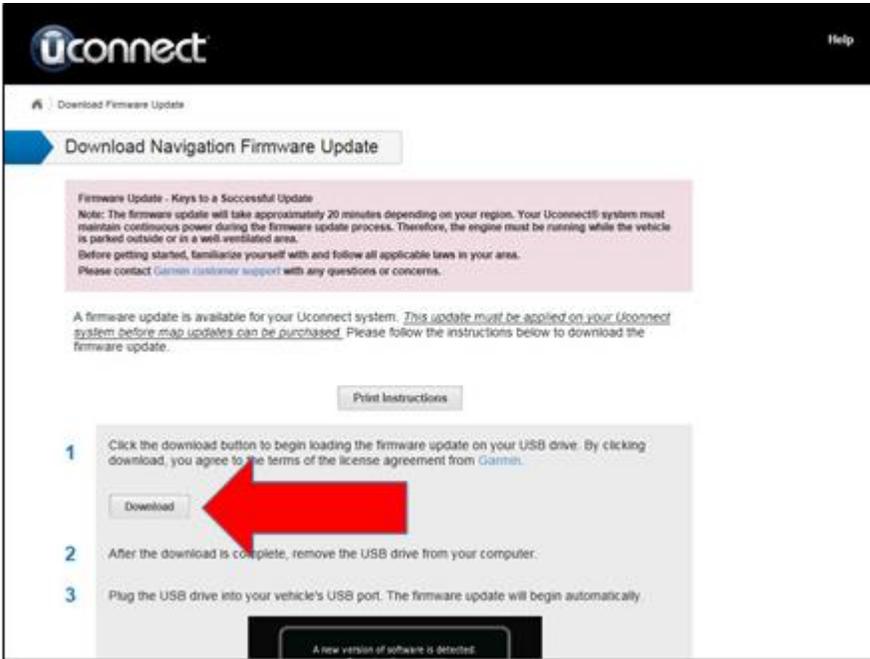
7. Once you have completed the download of navigation data to your USB, return to your computer and insert the USB. Click Continue

8. If you need to update your software, you will see the below screen. If NOT, move to STEP 22. (The button at the bottom of the page should say Continue) At the top you will see "Your system requires a software update prior to updating your map. Please visit the download center to update your software. You will need to install the update in your vehicle before purchasing your update. To proceed to the download center – Click here

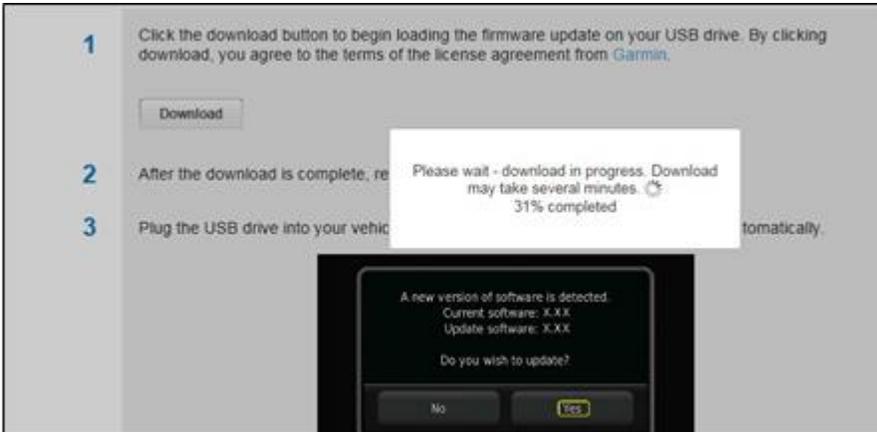


9. Click where it says "Click here" and continue to update your software

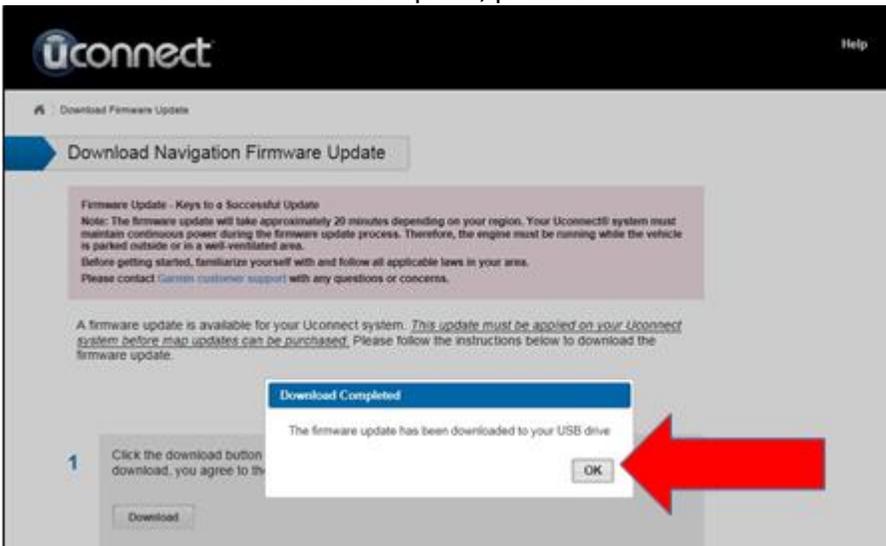
10. Click Download



11. The Download can take several minutes to complete



12. When Download is complete, press OK



13. Remove USB from computer and insert into vehicle USB port. Click Yes to update software



14. Once this is complete, remove the USB, before moving to the next step.

15. You will need to complete this step again, to ensure the most up to date software is installed.

a. Follow the steps below, to download software and navigation data

b. Press the NAV Icon:



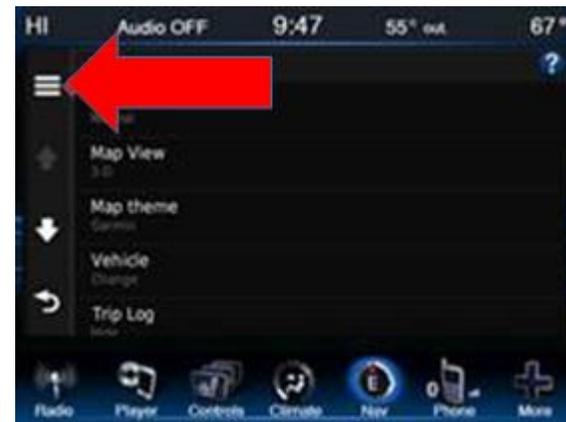
c. Press the SETTINGS Icon:



d. Press the MAP Icon:



e. Press the MENU BARS in the top left corner:



f. Press UPDATE MAP:



16. Insert USB into vehicle USB port

17. Navigation map data and software level will load to USB

18. Remove USB from vehicle USB port, and insert back into computer

19. Click Continue



20. Click Continue To Order Map Updates

